

How to find Kiosk Mode

You do not need to be logged into the site the kiosk mode can be located on each 'service page'

1. Search for your **organisation** in the main search box on the homepage.



- 2. In the 'Your current search' box click the pink (refine) button and drill down to the service you require.
- 3. Click the Green circle plus sign next to the service you require.



4. Then click the Update Search Pink button at the bottom of the page, it looks like this:

Update my search

5. Click on the title name of the service, this take you onto the 'Service page'

Recommended pages within Care Opinion





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6. Scroll down the service page and you will find the Kiosk Mode located under the ratings section on the right hand side of the page, Its only small but it's there!

			Care Opinion What's your story?
"Great Prompt service and treat with empathy and"	STORY HAS A RESPONSE	Response 10 months ago	Would you recommend this service? environment information
About: Stepping Hill Hospital / Accident and emergency			involved 🚖 🚖 🚔 5 ratings listening 🚔 🚔 S ratings
√ery good treatment"	STORY HAS A RESPONSE	Response 10 months ago	respect $\uparrow \uparrow \uparrow \uparrow \uparrow \uparrow \uparrow \uparrow$ 5 ratings timeliness $\uparrow \uparrow \uparrow \uparrow \uparrow \uparrow \uparrow \uparrow \uparrow$ 5 ratings
About: North West Ambulance Service NHS Trust / Emergency ambulance and Stepping Hill Hospital / Accident and emergency			□ Slideshow
"My recent admission to A & E"	STORY HAS A RESPONSE	Response 10 months ago	Screate a campaign link

Click on this link and it will take you to the kiosk mode for that particular service.

7. If you want to use this kiosk link to email or text out to people, simply copy the URL and this the link you can share.





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How to lock Kiosk Mode to an I Pad

Step 1: Enable Guided Access on your iOS settings

- 1. Open 'Settings'
- 2. Go to 'General' > 'Accessibility'
- 3. Tap on 'Guided Access' (Scroll down the page a little, its under the 'Learning' section)
- 4. Flip the switch to 'ON'
- 5. Tap on 'Set Passcode' (this will prevent users from leaving 'Guided Access' mode)
- 6. Enter a passcode
- Step 2: Launch your App/link
 - 1. Enter your link to the Kiosk mode you would like to use on the device and away you go!